

From: Freedom of Information Requests  
Sent: 22 April 2025 12:24  
To:  
Subject: FOI Response -

Dear Sir/Madam,

Thank you for your Freedom of Information request dated 26 March 2025 for information about AI document redaction. Please find below City of Doncaster Council's responses to the questions you have raised.

1. Please describe the process and standards used by your organization to redact documents. Specifically, what guidelines, standards, or procedures are followed to protect personal and sensitive information?

Response: Redaction training is available via the Information Governance team.

2. Does your organization use any tools, software, or automated systems for document redaction? If yes, please specify the types of tools used (e.g., AI-based systems, machine learning models, manual redaction tools).

Response: Manual redaction

3. Please provide details about any AI or machine learning technologies used to support document redaction, including the names of any software or vendors. If an automated tool or AI-based system is used for document redaction, does your organization include a human review step in the process before finalizing redaction? Please describe the role of human reviewers.

Response: AI or machine learning technologies are not used to support document redaction.

4. Please provide details on training provided to individuals involved in the document redaction process, particularly for AI-based or automated redaction tools. How are staff trained to identify sensitive information and use these tools effectively.

Response: Redaction training is available via the Information Governance team. AI-based or automated redaction tools are not used.

5. What are the biggest challenges your organization faces when redacting documents particularly when using automated or AI-based systems?

Response: N/A

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £49 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation.

Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours faithfully,

Ellen Dook  
Information Governance Officer  
Corporate Resources  
City of Doncaster Council

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